

Hospice & Palliative CareCenter

Nondiscrimination Notice

Discrimination is Against the Law. Hospice & Palliative CareCenter complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice & Palliative CareCenter does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice & Palliative CareCenter:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Hospice & Palliative CareCenter at 1-888-876-3663

If you believe that Hospice & Palliative CareCenter has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Officer in person or by mail or phone as listed below. If you need help filing a grievance, the Compliance Officer is available to help you.

Compliance Officer
Hospice & Palliative CareCenter
101 Hospice Lane, Winston-Salem, NC 27103
1-888-876-3663
1-800-735-8262 (TTY)



Hospice & Palliative
CARECENTER

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>