

2024 Trellis Supportive Care Nondiscrimination Notice

Discrimination is Against the Law. Trellis Supportive Care (formerly Hospice & Palliative CareCenter) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex (including pregnancy, gender, gender identity, and sexual orientation), genetic information, national origin, age, disability or veteran status, or any other status protected by federal, state, or local law.

Trellis Supportive Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Trellis Supportive Care at 1-888-876-3663

If you believe that Trellis Supportive Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Officer in person or by mail or phone as listed below. If you need help filing a grievance, the Compliance Officer is available to help you.

Compliance Officer
Trellis Supportive Care
101 Hospice Lane, Winston-Salem, NC 27103
1-888-876-3663
1-800-735-8262 (TTY)



Palliative • Hospice • Family Support

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.